

Omran Shanner



Al Mahatta, Sharjah, UAE





O.M.R.A.N@LIVE.COM



Linkedin.com/in/Omran55



Certified ITIL 4 & Driven data engineer with 9+ years' experience wrangling big datasets. Eager to build robust databases that lay the groundwork for revealing gamechanging insights. Implemented different ETL/ data pipeline packages to engineer OLAP cubes for the team of data scientists that led to a client revenue increase.





EDUCATION

Bachelor of Science in Information Technology (Honours) | 2013 | GPA: 3.9 Preston University, Ajman

High School Certificate (12th Grade) | 2009 Al Noor International Private School, Sharjah

Science Section



CORE SKILLS

SAP Analytics / Data Visualization Tools



ASP.NET/ VB.NET/ C#/ IIS



HTML/ CSS/ JavaScript



SQL Scripting/ PL-SQL/ Procedures





Project Management & Team Lead



Certified ITIL Foundation v4 & Six-Sigma
 Yellow Belt











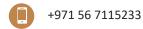


















Senior IT Consultant | April 2023 - Present

McDonald's UAE - EFFC

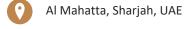
- Spearheaded end-to-end deployment of Business Intelligence solutions for diverse clients, resulting in improved operational visibility and strategic insights.
- Led a cross-functional team of analysts, developers, and data scientists to design and implement custom BI solutions tailored to clients' unique needs.
- Strategic Collaboration: Collaborated closely with stakeholders to define project scope, objectives, and deliverables, aligning technology solutions with business goals and ensuring client satisfaction.
- **Technical Advisory**: Provided expert guidance to senior management on BI best practices and technology trends, enabling informed decisions on data architecture, tool selection, and integration strategies.
- Process Optimization: Successfully streamlined ETL processes, reducing data processing time by 30% and enhancing data accuracy, resulting in improved decision-making.
- Established robust **data governance** frameworks, ensuring compliance with industry regulations and safeguarding data integrity.
- Training and Empowerment: Delivered comprehensive training sessions to end-users, empowering them to effectively utilize BI tools and leverage data insights for operational excellence.

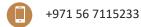
BI Consultant | July 2019 - March 2023

McDonald's UAE - EFFC

- Identify growth needs in team members and help develop professional development plans.
- Experience with or exposed to Google Analytics, data warehouse, data-lake or data virtualization solutions.
- Skilled in interpreting business measurement/reporting needs. Coordinate multiple stakeholder requests and project activities at any one time to ensure accurate, timely, and efficient reporting and analysis deliverables.
- Strong experience of Solution Definition. Knowledge and experience with full SDLC lifecycle
- Relationship management experience; works effectively with both engineering staff and business
- Assisting in the integration of technical and application components
- Designs and writes the scripts required to extract, transform, clean and move data and metadata so it can be loaded into a data warehouse, data mart or operational data store













DBA & Application Developer | July 2015 - June 2019

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- Designing & implementing databases Warehouse or ER Modelling in accordance to business needs and views.
- Monitor database performance, apply new patches & versions when required to ensure fast responses to front-end users.
- Ability to work on **SQL Server 2012** or later.
- Maintaining periodic backups & tables indexes plans using SQL Management Tool
- Familiarity with BI technologies such as Pentaho, SAP Analytics Cloud
- Good knowledge on SAP BW4Hana & SAP visualization tool
- Presenting information through dashboards, reports (static & dynamic) & visualizations
- Crafting & executing queries upon request for data
- Creating ETL& Scripts to automate data loading to DWH
- Deploy ServiceDesk system using ivanti Service Desk & Asset Manager

Desktop Support Engineer | December 2013 - June 2015

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- Managing & Maintaining Active Directory such as creating OUs, Groups (DL/GL),
 Distribution Groups & Bulk users' creation thru a custom PowerShell Script
- Promoting & Demoting Windows Servers 2012
- Installing, Configuring & Maintaining Anti-Virus Software across all connected PC's
- Configuring Cisco IP Telephones for end users
- Proper Tracking of software licensing

.NET Developer | May 2013 - June 2013

Speed Solutions Technology

 Worked on Web CMS System by using DNN (DotNetNuke) Technology & hosting it on IIS.

I.T Assistant | November 2012 - February 2013

Moafaq Al Gaddah Group of Companies (MAG)

- PC's Assembly, Formatting & Data Backup.
- Maintaining & Configuring Windows Server 2008.
- Configuring Corporate mails for Clients using POP3 Protocol.
- Laptop Troubleshooting & Hardware Parts Replacement.



Omran Shanr



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- +971 56 7115233
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- Certified ITIL Foundations v4 PeopleCert | 2021
- Certified Sigma Yellow Belts SMStudy | 2021
- Certified Digital Marketing Fundamentals SMStudy | 2021
- Google Analytics for Beginners Google | 2020
- Website and Mobile Application Security Smart Knowledge Hubs | 2019
- Project Management Smart Knowledge Hubs | 2019
- Modern Data Warehousing with SAP BW4HANA | 2019
- One Million Arab Coders Full Stack Developer | 2018
- **Dubai Smart Data Summit | 2017**
- Ivanti Service Desk & Asset Manager Workshop | 2016
- Microsoft Windows 10 Developer Camp | 2015
- Pentaho Business Intelligence Workshop | 2014
- Cyberlympics Global Hacking Competition at Gitex | 2011





- A high standard of professionalism in my work
- The ability to quickly identify and resolve client problems
- Able to work autonomously and in a team environment
- A good sense of humour and the willingness to be part of a team





REFERENCES

Available upon request