

Omran Shanner



Al Mahatta, Sharjah, UAE



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O.M.R.A.N@LIVE.COM



Linkedin.com/in/Omran55



WHO AM I

Certified ITIL 4 & Driven data engineer with 9+ years' experience wrangling big datasets. Eager to build robust databases that lay the groundwork for revealing game-changing insights. Implemented different ETL/ data pipeline packages to engineer OLAP cubes for the team of data scientists that led to a client revenue increase.



EDUCATION

Bachelor of Science in Information Technology (Honours) | 2013 | GPA: 3.9
Preston University, Ajman

High School Certificate (12th Grade) | 2009
Al Noor International Private School, Sharjah

- Science Section



CORE SKILLS

- SAP Analytics / Data Visualization Tools ★★★★★
- ASP.NET/ VB.NET/ C#/ IIS ★★★★★
- HTML/ CSS/ JavaScript ★★★★★
- SQL Scripting/ PL-SQL/ Procedures ★★★★★
- ETL & Data Engineering (Pentaho/ Synapse) ★★★★★
- Project Management & Team Lead ★★★★★
- Certified ITIL Foundation v4 & Six-Sigma Yellow Belt ★★★★★

SAP Analytics Cloud

SAP S/4 HANA

SAP BW/4 HANA

pentaho

ASP.NET

Microsoft SQL Server





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WORK EXPERIENCE

Senior IT Consultant | April 2023 - Present

McDonald's UAE - EFFC

- Spearheaded end-to-end deployment of Business Intelligence solutions for diverse clients, resulting in improved operational visibility and strategic insights.
- Led a cross-functional team of analysts, developers, and data scientists to design and implement custom BI solutions tailored to clients' unique needs.
- **Strategic Collaboration:** Collaborated closely with stakeholders to define project scope, objectives, and deliverables, aligning technology solutions with business goals and ensuring client satisfaction.
- **Technical Advisory:** Provided expert guidance to senior management on BI best practices and technology trends, enabling informed decisions on data architecture, tool selection, and integration strategies.
- **Process Optimization:** Successfully streamlined ETL processes, reducing data processing time by 30% and enhancing data accuracy, resulting in improved decision-making.
- Established robust **data governance** frameworks, ensuring compliance with industry regulations and safeguarding data integrity.
- **Training and Empowerment:** Delivered comprehensive training sessions to end-users, empowering them to effectively utilize BI tools and leverage data insights for operational excellence.

BI Consultant | July 2019 – March 2023

McDonald's UAE - EFFC

- Identify growth needs in team members and help develop professional development plans.
 - Experience with or exposed to Google Analytics, data warehouse, data-lake or data virtualization solutions.
 - Skilled in interpreting business measurement/reporting needs. Coordinate multiple stakeholder requests and project activities at any one time to ensure accurate, timely, and efficient reporting and analysis deliverables.
 - Strong experience of Solution Definition. Knowledge and experience with full SDLC lifecycle
 - Relationship management experience; works effectively with both engineering staff and business
 - Assisting in the integration of technical and application components
 - Designs and writes the scripts required to extract, transform, clean and move data and metadata so it can be loaded into a data warehouse, data mart or operational data store
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WORK EXPERIENCE

DBA & Application Developer | July 2015 – June 2019

McDonald's UAE - EFFC

- Designing & implementing databases Warehouse or ER Modelling in accordance to business needs and views.
- Monitor database performance, apply new patches & versions when required to ensure fast responses to front-end users.
- Ability to work on **SQL Server 2012** or later.
- Maintaining periodic backups & tables indexes plans using SQL Management Tool
- Familiarity with BI technologies such as **Pentaho, SAP Analytics Cloud**
- Good knowledge on SAP BW4Hana & SAP visualization tool
- Presenting information through dashboards, reports (static & dynamic) & visualizations
- Crafting & executing queries upon request for data
- Creating ETL& Scripts to automate data loading to DWH
- Deploy ServiceDesk system using ivanti Service Desk & Asset Manager

Desktop Support Engineer | December 2013 – June 2015

McDonald's UAE - EFFC

- Managing & Maintaining Active Directory such as creating OUs, Groups (DL/GL), Distribution Groups & Bulk users' creation thru a custom PowerShell Script
- Promoting & Demoting Windows Servers 2012
- Installing, Configuring & Maintaining Anti-Virus Software across all connected PC's
- Configuring Cisco IP Telephones for end users
- Proper Tracking of software licensing


.NET Developer | May 2013 - June 2013

Speed Solutions Technology

- Worked on Web CMS System by using DNN (DotNetNuke) Technology & hosting it on IIS.

I.T Assistant | November 2012 - February 2013

Moafaq Al Gaddah Group of Companies (MAG)

- PC's Assembly, Formatting & Data Backup.
 - Maintaining & Configuring Windows Server 2008.
 - Configuring Corporate mails for Clients using POP3 Protocol.
 - Laptop Troubleshooting & Hardware Parts Replacement.
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CERTIFICATIONS, TRAINING & AWARDS

- Certified ITIL Foundations v4 - PeopleCert | 2021
- Certified Sigma Yellow Belts - SMStudy | 2021
- Certified Digital Marketing Fundamentals - SMStudy | 2021
- Google Analytics for Beginners - Google | 2020
- Website and Mobile Application Security - Smart Knowledge Hubs | 2019
- Project Management - Smart Knowledge Hubs | 2019
- Modern Data Warehousing with SAP BW4HANA | 2019
- One Million Arab Coders – Full Stack Developer | 2018
- Dubai Smart Data Summit | 2017
- Ivanti Service Desk & Asset Manager Workshop | 2016
- Microsoft Windows 10 Developer Camp | 2015
- Pentaho Business Intelligence Workshop | 2014
- Cyberlympics Global Hacking Competition at Gitex | 2011



PROFESSIONAL ATTRIBUTES

- A high standard of professionalism in my work
- The ability to quickly identify and resolve client problems
- Able to work autonomously and in a team environment
- A good sense of humour and the willingness to be part of a team



REFERENCES

Available upon request